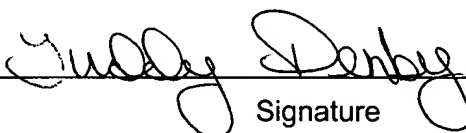


## Certificate of Mailing under 37 CFR 1.8

I hereby certify that this correspondence is being deposited with the United States Postal Service with sufficient postage as first class mail in an envelope addressed to:

Commissioner for Patents  
Washington, D.C. 20231

on March 31, 2003.  
Date

  
Signature

Tuddy Denby

Typed or printed name of person signing Certificate

Note: Each paper must have its own certificate of mailing, or this certificate must identify each submitted paper.

Transmittal Form  
Fee Transmittal Form  
Check No. 20136 in the amount of \$388  
Request for One Month Extension of Time  
Response to Office Action and Amendment  
Return Postcard



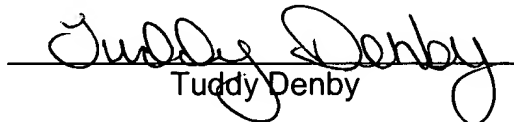
#9A w  
41203

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicant: Bernasconi et al.  
Title: INTERNET-BASED DISPATCHING SYSTEM  
Serial No.: 09/641,866  
Filing Date: August 18, 2000  
Examiner / Unit: C. Bleck/3626  
Attorney Docket: 1913-1

CERTIFICATE OF MAILING OR TRANSMISSION

I hereby certify that this correspondence is being deposited in the United States Postal Service as First Class Mail in an envelope addressed to: BOX NON FEE AMENDMENT, Commissioner for Patents, Washington, D.C. 20231, on this 31<sup>st</sup> day of March, 2003.

  
Tuddy Denby

RECEIVED  
APR 14 2003  
GROUP 3600

OFFICE ACTION RESPONSE AND AMENDMENT A

March 31, 2003

TO THE COMMISSIONER FOR PATENTS:

In response to the most recent Office Action in this case mailed December 9, 2002, the Applicants, acting through their attorney, offer the following: